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The feedback reports were placed in the IQAC by the Coordinator Dr. A. K. Agarwal, and then was taken up by the Principal Dr Santanu Chattopadhyay. Feedbacks received from students, teaching and non-teaching members of the staff, and guardians were all considered. Apart from giving their feedbacks on the nature of the syllabus of their courses, and the kind of services provided by the college administration, the students also gave their feedbacks on individual teachers of their departments on the basis of 11 different criteria. These criteria included regularity, punctuality, coverage of syllabus, knowledge of the subject, quality of expression, attitude to welcome questions from learners, ability to inspire, relevance of lectures delivered, evaluation standard, ability to include element of joy, and accessibility to the learners. On all these parameters, the performances of all faculties were summed up by making an average of credit points given by the students of respective departments. Altogether 746 students submitted their feedbacks. On analysis it was found that except two members of the faculty, all were given more than 80% of the possible score.

The Principal personally talked to the two faculty members of two different departments, one appointed on substantive basis and one state approved contractual teacher, showing them the break- up of scores they were awarded. They were also advised to introspect and try and improve their performance at the earliest. Both the teachers assured their best efforts to make up for their deficiencies.

> Principal 08/09/2021 J.K. Gollege, Purulia